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#### OCCUPATIONAL STRESS AMONG POLICE PERSONNEL – A LITERATURE REVIEW

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#### **Abstract**

Given the unprecedented times of pandemics, police forces across the world have given the most important contributory services to handle the situation. On par with medical professionals and other frontline warriors in healthcare, police forces certainly deserve greater appreciation for their committed efforts to implement the necessary protocols among the public to contain the spread of the pandemic. Police and security forces are among the public servants with the most responsible tasks and are at the risk of exposure to continuous stress throughout their careers. Unlike many other positions, there are very few chances of risk aversion to staying away from stress for the police forces. Many times, such stress leads to negative outcomes and takes a toll on the mental health of the police personnel. Stress in turn leads to further deterioration of work and family conditions, driving the individual towards high vulnerability. From a broader perspective, if higher proportions of the police forces are facing intolerable levels of stress, the law and order situation of the country would be at risk. Hence, it is important to study and regularly measure the exposure levels of police officers to stress. In this context, an attempt is made to examine the various forms of stress measurement research carried out across the world. This paper comprehensively reviews and summarizes the studies on stress-related research among police forces. The paper brings out several studies to light and compares and contrasts the tools used to measure stress. The study also advocates the areas having scope for further research in the context of stress measurement.

### Keywords:

Occupational stress; Police Forces; Stress Measures; Literature Review.

#### 1 Introduction

Given the unprecedented times of pandemics, police forces across the world have given the most important contributory services to handle the situation. On par with medical professionals and other frontline warriors in healthcare, police forces definitely deserve greater appreciation for their committed efforts to implement the necessary protocols among the public to contain the spread of the pandemic. Police and security forces are among the public servants with the most responsible tasks and are at the risk of exposure to continuous stress throughout their careers. Police personnel with raised stress levels are at the risk of experiencing psychological and physiological woes (Swanson et al., 1998), furthermore imperiled in situations of pandemics (McEwen & Stellar, 1993). Unlike many other positions, there are very few chances of risk aversion to staying away from stress for the police forces. Many times, such stress leads to negative outcomes and takes a toll on the mental health of the police personnel. Facing stressful situations is not uncommon for police forces. Implicit to the job duties of all police forces, stress prevails, and police forces are expected to withstand the stressful conditions (Gerber et al., 2010a). Stress in turn leads to further deterioration of work and family conditions, driving the individual towards high vulnerability. From a broader perspective, if higher proportions of the police forces are facing intolerable levels of stress, the law and order situation of the country would be at risk.

Stress levels among police cannot be lowered by false pretention or avoidance (He et al., 2002). Organizational factors also contribute to higher levels of stress among police (Biggam et al., 1997). Police officers are always susceptible to stress as they cannot evade their responsibility of facing risks and protecting society (Holmes and Smith, 2012). Police personnel is expected to provide services

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round the clock to ensure the safety of the public. Under such conditions, police officers happen to work in various shifts spread throughout the day. Varying shift times along with chronic stress conditions cause disturbed sleep patterns. (Gerber et al., 2010b). More particularly, officers working in special forces are at a higher risk of occupational stress exposure compared to their counterparts on routine field operations (Chan et al., 2019).

Co-workers and supervisors play a significant role in channelizing and reducing or increasing the stress impact on police personnel. Specifically, relationship with supervisors plays a central role in explaining stress levels among police officers and the effect of coping mechanisms (Morash et al., 2008). In the contemporary world, there is a gradual increase in the representation of women officers in police forces where male dominance is prevalent. The general stress levels among female and male officers differ to a great extent (Violanti et al., 2016). It is important to document and carry out thorough research among the police officers. Nevertheless, vital data related to police investigation is not available when needed (Glomseth et al., 2007).

Given the backdrop discussed and the context under which the police forces operate, approaching and obtaining data related to their stress is a challenging task. Despite the difficulties involved, there is growing research evidence in the area of stress among police forces. In this context, an attempt is made to examine the various forms of stress measurement research carried out across the world. The objective of the current work is to present a review of the literature on occupational stress among police personnel. In the remainder of the paper, works pertaining to stress research among police/security forces have been comprehensively reviewed and summarized. Some of the important studies on stress-related research among police forces have been tabulated. The present paper brings out several studies to light and compares and contrasts the tools used to measure stress. The study also advocates the areas having scope for further research in the context of stress measurement in the last segment.

## 2 Approach Adapted for Literature Review:

A systematic search activity was conducted during February 2021 to identify the most influential and contributing works in the area of occupational stress among police personnel. The first instance search operations gave an output of more than 800 results in the targeted area. To reach the desired works, keywords such as "Police Personnel", "Police Officers", "Occupational Stress", "Measuring Stress", "Stress Scales" etc. were used in different combinations using Boolean operators in various research databases. All of the works were not relevant to the present study. However, close observation and further refinement helped in identifying About 130 works that were either partially or totally relevant to the set study objectives. For the research purpose of the present study search options on ScienceDirect, EBSCO, Google Scholar, and other popular databases were accessed. The period of consideration is set to studies published in the past two decades, starting from the 1990s.

Prior to considering the research works for inclusion, the titles, abstracts, and keywords were thoroughly analyzed. The final filtration process brought out about 90 papers to be considered for inclusion in the present literature review. Few omissions were done at the final phase, as the contribution of the papers were not bearing any connection with police forces. The resultant works from the refinement process have been tabulated and presented in Table 1.

TABLE 1: Studies focusing on occupational stress among police officers and armed forces.

|          | LE 1: Stuates                      |                      | n occupational s                     | tress amoi | ng police officers at   |   |
|----------|------------------------------------|----------------------|--------------------------------------|------------|---|---|
| S.<br>No | Source/<br>Author(s)/<br>Reference | Publicatio<br>n Year | Country/<br>Region Covered           | Sample (N) | Organization/<br>Context/ Group<br>covered  | Methods & Measures  |
| 1        | Violanti and<br>Aron               | 1995                 | U.S.                                 | 103        | Police Officers   | Police Stress Survey<br>(PSS) (Spielberger et<br>al., 1981)   |
| 2        | Lord                               | 1996                 | U.S.                                 | 181        | Police Officers   | Nine Major Stressors  |
| 3        | Storch and<br>Panzarella           | 1996                 | U.S.                                 | 79         | Police Officers   | State-Trait Anxiety<br>Inventory Spielberger et<br>al. (1983)   |
| 4        | Stephens et al.                    | 1997                 | New Zealand                          | 527        | Police Officers   | The Civilian Mississippi-PTSD (Keane, Caddell, and Taylor, 1988)  |
| 5        | Brown and<br>Grover                | 1998                 | England                              | 594        | Police Officers   | General Health<br>Questionnaire GHQ(12)<br>(Goldberg and<br>Williams, 1988), partial<br>order scalogram<br>analysis (POSA)                  |
| 6        | Bar-On et al.                      | 2000                 | North-Rhine<br>Westfalia,<br>Germany | 167        | Police officers,<br>child care workers,<br>and educators in<br>mental health care | Emotional Quotient<br>Inventory (EQ-i)  |
| 7        | Suresh et al.                      | 2000                 | Hyderabad,<br>India                  | 14         | Traffic Police  | Medical Tests   |
| 8        | Patterson                          | 2003                 | U.S.                                 | 233        | Police officers   | Multiple Measures,<br>Hierarchical Multiple<br>Regression Analysis  |
| 9        | Newman and<br>LeeAnne<br>Rucker    | 2004                 | U.S.                                 | 100        | Deputy U.S.<br>Marshals   | Spielberger et al.'s (1983) State-Trait Anxiety Inventory.  |
| 10       | He et al.                          | 2005                 | U.S.                                 | 1106       | Data Source:<br>Gershon's<br>(1999)   | Brief Symptom Inventory (BSI), (Symptom Check List 90 (Derogatis & Melisaratos, 1983))  |
| 11       | Botha and<br>Pienaar               | 2006                 | South Africa                         | 157        | Correctional<br>Officers  | Correctional Officer<br>Stress Inventory<br>(COSI), Work Locus of<br>Control Scale (WLCS)<br>(Spector, 1988)                                |
| 12       | Lau et al.                         | 2006                 | Norway                               | 3272       | Police Personnel  | The Job Stress Survey<br>(JSS) (Spielberger &<br>Vagg, 1999)  |
| 13       | Mostert and<br>Rothmann            | 2006                 | South Africa                         | 1794       | Police Members  | Maslach Burnout Inventory-General Survey, Utrecht Work Engagement Scale, Police Stress Inventory, and Personality Characteristics Inventory |
| 14       | Witteveen et al.                   | 2006                 | Amsterdam,<br>Netherlands            | 1168       | Police  | Self-Rating Inventory<br>for Posttraumatic Stress<br>Disorder (SRIP) and the<br>Impact of Event Scale                                       |

| S.<br>No | Source/<br>Author(s)/<br>Reference | Publicatio<br>n Year | Country/<br>Region Covered    | Sample (N) | Organization/<br>Context/ Group<br>covered                    | Methods & Measures   |
|----------|------------------------------------|----------------------|-------------------------------|------------|---|--|
| 15       | Martinussen                        | 2007                 | Norway                        | 223        | Police Officers   | (IES), Confirmatory Factor Analysis Maslach Burnout  |
|          | et al.                             |                      |                               |            |   | Inventory-General<br>Survey (Maslach et al.,<br>1996)  |
| 16       | Swatt et al.                       | 2007                 | Baltimore,<br>Maryland, U.S.  | 980        | Police Officers   | Agnew's General Strain<br>Theory (GST),<br>Multivariate logit and<br>Ordinal logit   |
| 17       | Gustafson                          | 2008                 | Baltimore, U.S.               | 1106       | Police Officers   | Regression models Tokenism theory (Venter, 1977)   |
| 18       | Morash et al.                      | 2008                 | South Korea                   | 686        | Police Officers   | (Kanter, 1977)<br>Multiple Measures  |
| 19       | Lilly et al.                       | 2009                 | U.S.                          | 374        | Female Police<br>Officers                                     | Multiple Measures  |
| 20       | Gerber et al.                      | 2010                 | Switzerland                   | 533        | Police Force and<br>Emergency<br>Response Service<br>Officers | The Screening Scale for<br>Chronic Stress (SSCS)<br>of the TICS (Trier<br>Inventory for the<br>Assessment of Chronic<br>Stress) (Schulz,<br>Schlotz, & Becker,<br>2003). |
| 21       | Gerber et al.                      | 2010                 | Switzerland                   | 460        | Police Officers   | Trier Inventory for the Assessment of Chronic Stress (TICS: Schulz, Schlotz, & Becker, 2003)   |
| 22       | Inslicht et al.                    | 2010                 | U.S.                          | 278        | Police Recruits   | self-report<br>Symptom Checklist 90-<br>Revised (SCL-90-R)<br>(Derogatis, 1994),<br>Global Severity Index<br>(GSI)   |
| 23       | Salters                            | 2010                 | Boston, U.S.                  | 206        | Police and firefighter recruits                               | Revised NEO Personality Inventory (NEO-PI-R; Costa & McCrae, 1992)   |
| 24       | Shane                              | 2010                 | Michigan, New<br>Jersey, U.S. | 461        | Police Officers   | Police Stress<br>Questionnaire ([PSQ],<br>McCreary &<br>Thompson, 2006),   |
| 25       | Wang et al.                        | 2010                 | U.S.                          | 119        | Police Recruits   | Multiple Regression<br>PTSD Checklist—<br>civilian version (PCL-<br>C, Weathers et al.,<br>1993), Hierarchical<br>linear regression<br>analysis                          |
| 26       | Witteveen et al.                   | 2010                 | Netherlands                   | 1880       | Police Officers and Frefighters                               | Self-rating Inventory<br>for<br>PTSD (SRIP; Hovens et<br>al., 2002)  |

| S. | Source/                     | Publicatio | Country/                   | Sample  | Organization/   | Methods & Measures  |
|----|-----------------------------|------------|----------------------------|---|---|---|
| No | Author(s)/<br>Reference     | n Year     | Region Covered             | (N)   | Context/ Group covered  | Weinous & Weasures  |
| 27 | Selokar                     | 2011       | Wardha, India              | 102   | Police Personnel  | Professional Life Stress<br>Test by Fontana (1989)  |
| 28 | Mazza et al.                | 2012       | Iraq                       | 35  | Military Police<br>Officers                                   | Mississippi Scale<br>(MSS) (Keane et al.,<br>1988)  |
| 29 | Moon and Jonson             | 2012       | Northern<br>Kentucky, U.S. | 180   | Law Enforcement Personnel                                     | General Strain Theory (GST) framework   |
| 30 | Pietrzak et al.             | 2012       | U.S.                       | 8466  | Police  | Multiple Measures   |
| 31 | Shucard et al.              | 2012       | Buffalo, U.S.              | 15  | Police Officers   | Posttraumatic Stress<br>Disorder Checklist–<br>Civilian version (PCL-<br>C; Weathers et al.,<br>1993)           |
| 32 | Weir et al.                 | 2012       | U.S.                       | 25622<br>(observa<br>tions<br>from<br>secondar<br>y data) | Protective Service<br>Occupations<br>(PSOs)                   | Logistic Regression   |
| 33 | Beletsky et al.             | 2013       | Kyrgyzstan                 | 313   | Police Officers   | Multivariate Analysis   |
| 34 | Covey et al.                | 2013       | Buffalo, U.S.              | 14  | Police Officers   | Clinician-Administered<br>PTSD Scale (CAPS-<br>DX; Blake et al., 1995)  |
| 35 | Jayakrishnan<br>et al.      | 2013       | Calicut, India             | 900   | Policemen   | Multivariate analysis   |
| 36 | Kaur et al.                 | 2013       | Vizianagaram,<br>AP, India | 150   | Police - Head<br>Constables                                   | General Health Questionnaire-28 (GHQ-28), Eysenck's Personality Questionnaire (EPQ), Coping Checklist-1 (CCL-1) |
| 37 | Biggs et al.                | 2014       | Australia                  | 1196  | Police Officers and<br>Civilian Staff                         | Utrecht Work Engagement Scale (UWES) (Schaufeli, Bakker, & Salanova, 2006)                                      |
| 38 | Chakraborty et al.          | 2014       | Mumbai, India              | 31  | First Responder<br>Police Officers                            | Survey developed from multiple sources  |
| 39 | Nathawat<br>and<br>Dadarwal | 2014       | Rajasthan, India           | 300   | Police Personnel  | Not-Described   |
| 40 | Saya and<br>Venkata         | 2014       | Puducherry,<br>India       | 296   | Police Personnel<br>(Urban)                                   | Cohen's Perceived<br>Stress scale, Binomial-<br>Logistic Regression,<br>Multiple Regression<br>Analysis         |
| 41 | Habersaat et al.            | 2015       | Switzerland                | 84  | Officers from the criminal, community, and emergency division | Multiple Measures,<br>Cluster analysis  |
| 42 | Kar and<br>Singh            | 2015       | Uttar Pradesh,<br>India    | 300   | Police Personnel  | Occupational Stress<br>Questionnaire  |

| S.<br>No | Source/<br>Author(s)/<br>Reference | Publicatio<br>n Year | Country/<br>Region Covered               | Sample (N) | Organization/<br>Context/ Group<br>covered | Methods & Measures   |
|----------|------------------------------------|----------------------|--|------------|--|--|
| 43       | Karunanidhi<br>and Chitra          | 2015                 | Chennai, India                           | 72         | Women Constables                           | Police Stress Inventory<br>(Suresh, 1992)  |
| 44       | Kazmi and<br>Singh                 | 2015                 | Delhi and U.P.,<br>India                 | 350        | Police Personnel                           | Police Stress<br>Questionnaire<br>(McCreary &<br>Thompson, 2006)   |
| 45       | Sharma                             | 2015                 | India                                    | 415        | Soldiers from<br>Armed Forces              | Occupational Stress<br>Scale adapted from<br>Edwards, Webster,<br>Laar,<br>and Easton (2008) and<br>Sharma, Kaur, and<br>Sharma (2011),<br>Confirmatory Factor<br>Analysis |
| 46       | Shim et al.                        | 2015                 | South Korea                              | 319        | Police Officers                            | Survey of Police<br>Officers' Perception on<br>Improving Criminal<br>Investigation<br>(A1-2007-0008)<br>(KSSDA) (Sin, 2007)  |
| 47       | Singh and<br>Nayak                 | 2015                 | Delhi, India                             | 599        | Police Officials                           | Job Stress (Lait and Wallace, 2002)  |
| 48       | Strahler and<br>Ziegert            | 2015                 | Germany                                  | 50         | Police Officers                            | Screening Scale of<br>Chronic Stress derived<br>from the Trier Inventory<br>of Chronic Stress<br>(SSCS-TICS; Schulz et<br>al., 2004),                                      |
| 49       | Walvekar                           | 2015                 | Bijapur,<br>Karnataka, India             | 108        | Police Constables                          | Perceived stress scale (PSS)   |
| 50       | Yun and Lee                        | 2015                 | South Korea                              | 570        | Police Officers                            | General Strain Theory<br>(GST), OLS, binary<br>logistic, and ordinal<br>logistic regression  |
| 51       | Kim et al.                         | 2016                 | South Korea                              | 512        | Police Officers                            | Brief Symptom<br>Inventory (BSI),<br>Symptom Check List 90<br>(Derogatis and<br>Melisaratos, 1983)   |
| 52       | Fekedulegn et al.                  | 2017                 | Buffalo, New<br>York, U.S.               | 464        | Police Officers                            | Chronic fatigue<br>questionnaire (Barton et<br>al.,1995), Poisson<br>Regression  |
| 53       | Kumar and<br>Kamalanabha<br>n      | 2017                 | India                                    | 491        | Inspectors and Sub<br>Inspectors of Police | Multiple Regression,<br>Hierarchical Regression  |
| 54       | Lambert et al.                     | 2017                 | Sonipat and<br>Rohtak,<br>Haryana, India | 827        | Police Officers                            | Bivariate and<br>Multivariate Analysis   |
| 55       | Lone et al.                        | 2017                 | Norway                                   | 38         | Police Investigators                       | Competing Values<br>Framework (Quinn &<br>Rohrbaugh, 1983)   |
| 56       | Molines et al.                     | 2017                 | France                                   | 718        | Police Officers                            | Multiple Measures  |

| S.<br>No | Source/<br>Author(s)/      | Publicatio<br>n Year | Country/<br>Region Covered   | Sample (N) | Organization/<br>Context/ Group | Methods & Measures   |
|----------|----------------------------|----------------------|------------------------------|------------|---------------------------------|--|
| 57       | Reference<br>Ragesh et al. | 2017                 | Calicut, Kerala,<br>India    | 406        | Police Personnel                | Operational Police<br>Stress Questionnaire<br>(PSQ-OP) and<br>Organisational Police<br>Stress Questionnaire  |
| 58       | Singh                      | 2017                 | Gorakhpur,<br>India          | 240        | Police Personnel                | (PSQ-ORG) Objective Work Stress Scale, Feeling of Work Stress Scale (Cooper 1983), and Coping Scale (Carver et al. 1989)                                       |
| 59       | Violanti et al.            | 2017                 | U.S.                         | 338        | Police Officers                 | Police Stress Survey<br>(PSS) (Spielberger et al., 1981)   |
| 60       | Boyanagari<br>et al.       | 2018                 | Adilabad, AP,<br>India       | 123        | Police Constables<br>(Male)     | Association between<br>demographics, physical<br>fitness, addictive habits,<br>and hypertension  |
| 61       | Chitra and<br>Karunanidhi  | 2018                 | India                        | 63         | Female Police<br>Officers       | Protective model of resilience, Control Group Experimentation, pre-post-followup research design   |
| 62       | DeVylder                   | 2018                 | U.S.                         | 70         | Police Officers                 | WHO-CIDI psychosis<br>screen, Adverse<br>Childhood Experiences<br>questionnaire (Felitti et<br>al., 1998), Police<br>Exposure to Difficult<br>Situations scale |
| 63       | Gillet et al.              | 2018                 | France                       | 1676       | Trainee Police<br>Officers      | Various Measures,<br>Longitudinal growth<br>mixture analyses<br>(GMA)  |
| 64       | Gomes et al.               | 2018                 | Brazil                       | 31110      | Police Officers                 | Retrospective Cohort   |
| 65       | Lambert et al.             | 2018                 | Sonipat and<br>Rohtak, India | 827        | Police Officers                 | Job stress (Crank et al., 1995)  |
| 66       | Meena et al.               | 2018                 | India                        | 300        | Police Personnel                | World Health<br>Organization-STEPS<br>tool   |
| 67       | Onkari and<br>Itagi        | 2018                 | Dharwad,<br>Karnataka, India | 60         | Women Police                    | Occupational Stress Scale (Srivastav and Sing, 1984), Socioeconomic Status Scale (Agarwal et al., 2005)  |
| 68       | Potard et al.              | 2018                 | France                       | 100        | Police Officers                 | General Health<br>Questionnaire (GHQ-<br>28) (Goldberg<br>&Williams, 1988)   |
| 69       | Athirah<br>Diyana et al.   | 2019                 | Kuala Lumpur                 | 137        | Male Traffic<br>Policemen       | Standardized Nordic<br>Questionnaire (SNQ)   |

| S. | Source/                 | Publicatio | Country/   | Sample                                  | Organization/                                      | Methods & Measures   |  |
|----|-------------------------|------------|--|---|--|--|--|
| No | Author(s)/<br>Reference | n Year     | Region Covered   | (N)                                     | Context/ Group covered                             | Wichiods & Wicasures   |  |
| 70 | Foy et al.              | 2019       | Ireland  | 678                                     | Academic Staff,<br>Higher Education<br>Institution | Confidential ASSET<br>survey instrument<br>(Cartwright and Cooper,<br>2002), Multiple Linear<br>Regression |  |
| 71 | Frenkel et al.          | 2020       | Europe (Austria,<br>Germany,<br>Switzerland, the<br>Netherlands,<br>and Spain) | 2567                                    | Police Officers                                    | Mixed-method Study,<br>Three-level growth<br>curve models  |  |
| 72 | Giessing et al.         | 2020       | Germany  | 1 (90<br>data<br>points)                | Patrol Police<br>Officer                           | self-report data (mood, stress) and saliva   |  |
| 73 | Grover et al.           | 2020       | India  | 623                                     | Police Personnel,<br>During Covid-19<br>Pandemic   | Patient Health Questionnaire-4 (PHQ- 4) and Perceived stress scale (PSS)                                   |  |
| 74 | Houdmont et al.         | 2020       | UK   | 34<br>(Intervie<br>w) + 229<br>(Survey) | Rural Police<br>Officials                          | General Health<br>Questionnaire<br>(GHQ-12) (Goldberg<br>and Williams, 1988)                               |  |
| 75 | Jude and<br>Leena       | 2020       | Trivandrum,<br>Kerala, India   | 120                                     | Civil Police<br>Officers                           | Personal data schedule<br>and DASS-21<br>(Lovibond & Lovibond,<br>1995)                                    |  |
| 76 | Queirós et al.          | 2020       | Portugal   | 2057                                    | Police Officers                                    | Review of Literature,<br>Operational Police<br>Stress Questionnaire<br>(PSQ-Op)                            |  |
| 77 | Poteyeva and<br>Sun     | 2009       | Review of Literature   |   |  |  |  |
| 78 | Finney et al.           | 2013       | Review of Literature   |   |  |  |  |
| 79 | Klimley et al.          | 2018       | Review of Literature   |   |  |  |  |
| 80 | Laufs and<br>Waseem     | 2020       | Review of Literature   |   |  |  |  |
| 81 | Di Nota et al.          | 2020       | Review of Literature   |   |  |  |  |
| 82 | Habibi et al.           | 2021       | Review of Literature   |   |  |  |  |
| 83 | Yung et al.             | 2021       | Review of Literature   |   |  |  |  |

The summary results in Table 1 indicate the comprehensive nature of the works carried out in examining the stress levels among police forces to a varying range of breadth and depth. The studies covered all associated areas of stress that included: occupational stress, job stress, perceived stress, stressful events, stressful emotions, physiological responses during stress, psychological responses during stress, burnout symptoms, PTSD, suicidal tendencies, risk behaviors, personal and family wellbeing, etc. The sampling ranges among the empirical studies were between as low as 14 to the highest of more than 30000 drawn from the secondary sources. There are a few studies that considered one or less than ten samples too. However, a good number of studies used sample sizes around above 100 and below 1000. While the first study listed and considered in the present review dates to 1995, the latest research is reported in 2021. Studies on the review of literature in related fields of stress are also included at the end of the list. The studies included countries across the world. In particular, the present review identified studies in the Indian context too. While a significantly higher number of studies were observed from the U.S., there are considerable representations from Asian, European, and

Latin American countries. Yet, the representation from the African, and Sub-Saharan regions was relatively low in the research studies. There are a handful of studies that attempted to summarize the global phenomenon by involving samples from across the countries.

While there are a few studies that have used instruments that are not validated and some that customized and modified the instruments to suit their study purposes, most of the studies have used the measures and instruments that are well standardized and validated by sizeable empirical evidence. The instruments that have witnessed repeated usage and acceptance in the studies include Police Stress Survey (PSS) (Spielberger et al., 1981), State-Trait Anxiety Inventory (Spielberger et al., 1983), Brief Symptom Inventory (BSI)-(Symptom Check List 90 (Derogatis & Melisaratos, 1983)), Agnew's General Strain Theory (GST), TICS (Trier Inventory for the Assessment of Chronic Stress) (Schulz, Schlotz, & Becker, 2003), Police Stress Questionnaire ([PSQ], McCreary & Thompson, 2006), Mississippi Scale (MSS) (Keane et al., 1988), Posttraumatic Stress Disorder Checklist–Civilian version (PCL-C; Weathers et al., 1993), Cohen's Perceived Stress Scale, General Health Questionnaire-28 (GHQ-28), Operational Police Stress Questionnaire (PSQ-Op).

# **3** Observations on Stress-Related Perspectives in the Studies:

While measuring attitude towards job-related stress and police roles, Poteyeva and Sun (2009) reported evidence in favour of gender differences. Botha and Pienaar (2006) cited several studies even reporting higher stress levels among the racial minorities and younger correctional officers too in comparison to other groups.

The faceoff between citizens and police too has not always been pleasant. As societies become expansive and free, the propensity to question inequalities increases, making discord and strife between citizens and police inevitable (Holmes and Smith, 2018). In situations of traumatic stress, Inslicht et al. (2010) found regulation of emotions playing a key role in preventing accompanying distress. He et al. (2005) gave an account of various studies highlighting the role of support from supervisors, coworkers, and peers in handling stress emergent while performing police duties. Goldenberg et al. (2020) cited several pieces of evidence proving the role of support in bettering stressful situations.

Kim et al. (2016) found homogeneity among the Korean public and police while observing striking contrast in the case of American police operating in a more diverse and active setup. Stanley et al. (2016) found the trivial role of work-related stress in suicidal tendencies among first responders in police departments. Pinedo et al., (2017) reported results on the mediating role of perceived stress on depressive symptoms among the police. In the context of stress research, Giessing et al. (2020) observe significant progress with the use of salivary stress markers.

## 4 Discussion on Usage of Scales and Views of Different Researchers

There are some interesting arguments about the stress measures applied by the researchers. Across the world, the application of various stress measures available is witnessed. Due to the stark distinctions among the population characteristics under consideration, and also due to the variations in the standardization of the scales, there is no one fit-for-all tool to measure stress. More particularly, countries and regions in different parts of the world have deployed indigenous as well as adapted measures that particularly suit their police forces to measure the stress levels.

While most of the stress measures suggested using five-point or seven-point response mechanisms, there are quite a few deviations to the norm. He et al. (2005) found it surprising to use four-point scales by Gershon's (1999) survey. Swatt et al. (2007) have long back suggested the use of well-documented and validated measures as stress assessment instruments for future studies. Scales and measures are normally developed using rigorous methods of testing reliability and validity. However, (Gerber & Pühse, 2009) found a high prevalence of poorly validated measures in the earlier studies, which led them to identify and use validated measures. Gerber et al., (2010a) also highlighted the sweeping generalizations and exposure to subjectivity added to the lack of validation among the stress measures. Holmes and Smith (2012) also opine that inaccurate variables, weakness in research designs, and causal generalizations in most of the stress-related studies have contributed to the poor and less useful

form of instruments. Frenkel et al., (2020) indicated that they measured perceived stress and other related symptoms of stress and burnout with the help of a single item rated on a seven-point Likert scale. On the other extreme, Patterson (2003) used a scale with twenty-nine items to measure workrelated stress levels and a thirteen-item scale for non-work-related symptoms identified by the frequency of occurrence of stressful events. Lau et al. (2006) claim their study results to be alike with that of those obtained by Vollrath and Torgersen (2000), though the scales to measure stress and personality were quite different. Moon and Jonson (2012) used a scale to particularly measure the removal of positive value stimuli. DeVylder (2018) recommends the utilization of psychosis measures which include distress-subscales in future studies. Gillet et al. (2018) made use of factor scores obtained from the preliminary measurement models instead of applying the scores using scales. To appraise the occupational trauma exposure, Behnke et al. (2020) used the RESQ-Critical Exposure as a measure. While applying physiological measures to examine stress, Chan et al. (2019), together examined hair cortisol and Shuttle box. Surprisingly, while using the perceived stress scale, Giessing et al. (2020) were not able to find any responses with events depicting very stressful situations from any of the study responses. Kim et al., (2016) observed that the responses obtained in their study using the instruments were merely expressed forms of attitude or behaviors but not the same ones in themselves. Inslicht et al. (2010) affirmed that their study imbibed with the prospective design was among the first of the kind to assess the role of family history on symptoms of posttraumatic stress. Violanti et al. (2017) used the Spielberger Police Stress Survey to assess stressors raising from various circumstances and events. He et al. (2019) used scores on their pilot study to refine the scales developed by combining scales developed by Fiske, Cuddy, and Glick (2007) and Fiske et al (2002), to develop their study instrument. To examine symptoms related to baseline depression, Wang et al. (2010) applied the depression subscale. Some studies have contributed widely accessible and researchable data for researchers. For instance, the BCOPS study helped many researchers carry out studies using the data (Violanti et al., 2017) and develop newer insights.

#### 5 Limitations

The review of literature carried out in the present study is subjected to few limitations. All the studies that are published may not be a part of the studies considered. Due to technical reasons and the limitations of full access, the researcher was not able to access all databases and all researchers. Hence, there may be possible omissions of some relevant studies. The time frame considered is post-1990s. Only studies from 1995 onwards are included for discussion. All the studies cited or mentioned were not discussed in detail as it would be practically impossible and will cause undue expansion of the work. Certain studies based on clinical experimentation were also included in the studies.

## **5.1** Scope for further research

The literature review was carried out in a short time frame. There are certain areas having scope for furthering present work. Even more comprehensive views of the studies can be obtained by the inclusion of missing studies in future works. While refining the studies considered, research with valid instruments can be set as a fine criterion for inclusion. There is a scope to capture region-wise and demographics-focused studies. Particular comparison of studies based on a single instrument can be carried out. There is also ample scope to conduct a meta-analysis in this domain by considering the methods, instruments used, and results of the studies.

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